

WOMEN'S HABITAT

of Etobicoke



...for women and their children in crisis
Since 1978

Annual Report
April 1, 2004 to March 31, 2005



**United Way
of Greater Toronto**
A United Way Member Agency



With support from
**THE ONTARIO
TRILLIUM
FOUNDATION**

Our mission is to empower women and their children in their right to live free from violence in their personal relationships by providing support, advocacy, emergency shelter, counselling and public education.

Report from the President - Ellen Malcolmson

Women's Habitat continues to grow and improve. New systems and programs put in place over the last few years continue to provide our clients with better and better service. We also most proud of our work improving the agency as a workplace as illustrated through our labour relations and our high employee satisfaction rates.

A 3% raise to our government funding, although still far from what is needed, was an important step in the right direction. Better access to government senior officials and bureaucrats has also been a welcome change. However, we have yet to see what will be the result of this extensive consultative process.

The need for our services continues to grow. We turn away far too many women and their children for lack of space. Lack of housing, affordable childcare and access to decent jobs, continue to stand in the way of women's ability to escape violence. These factors see shelter and counseling services bottlenecked with women unable to move on freeing up much needed space for others in crisis. The board of directors of Women's Habitat remains committed to social change and public advocacy. Only through these efforts will we lower the many barriers that stand in the way of women who are seeking a life free from violence.

This year we were able to close the books on 2004/2005 in good financial shape. We continue to fill the gap between government funding and what is needed to provide the best services to women and their children. The United Way is one of our largest contributors, without them there would be no way of providing these services. We also rely on the generous donations of community members and corporate sponsors.

In 2004 / 2005 our private sector initiative providing anti-harassment training, provided us with almost \$30,000 in earnings. We hope to continue to grow this lucrative and worthwhile project.

Throughout the last fiscal year we continue to enhance and improve in our 5 strategic directions.

Employees

Goal: Strengthen and develop the capacity of management and staff to fulfill objectives of the organizations and achieve overall improved employee satisfaction.

Result: Our employee survey showed an improvement over the previous year. Employee job satisfaction remains high. Agency-wide meetings are held regularly and provide both training and self care, as identified by the staff. Our labour relations remain excellent. Management and Union work closely to find solutions to issues, often before problems arise. Employees saw a substantial rise to their salaries this year. This was due to a new collective agreement along with pay equity payments. In the end, salaries increased by 10% overall.

Clients

Goal: Improve and expand programs and services to better meet the needs of WH clients

Result :Our food program is now a permanent fixture of the agency, having been successfully piloted. Our donations in Kind program continues to grow, resulting in women starting their new lives better equipped with furniture, food etc. We are also able to provide our outreach clients with items of need.

Women's Habitat participated in an accessibility project aimed at increasing and improving services to women with accessibility issues. The project will continue over the next year. We are excited about continuing this work.

Organization

Goal: Improve overall organizational effectiveness by strengthening working teams and organizational structure.

Result: There have been several changes to internal practices over the last fiscal year. Our policy manual has been inputted electronically and much of it has been updated.

Fundraising

Goal: Increase fundraising to 10% of gross revenues.

Result: This year we were able to exceed this strategic direction. Our website is up and running as well.

Advocacy

Goal: Reduce shelter length of stays through social policy promotion that supports women's rights and eliminates need for services

Result: Women's Habitat continues to work to address the many systemic issues that remain as barriers to women fleeing violence. With the support of the board, staff is active members of our provincial association (OAITH) as well as our Toronto region. We attended several coalitions and have a seat at a number of policy tables.

This year the board began to look at a social enterprise project (SEP). Lead by board member Sandra MacPhee, the project is in the very preliminary stages. We are currently pondering the question, 'Is a SEP right for Women's Habitat?'

One of our biggest assets as an agency is our board of directors. I am had the privilege of working with this dedicated and energetic team of women all year and am please to tell you that they will all be staying on. I would like to welcome Carla Robinson who is new to the board this year.

A big thank you to our community who continue to help us provide the women and children who use our service the support that they need.

And finally, a special note of gratitude to the committed staff and volunteers who strive every day to make the lives of women fleeing violence a little bit easier.

Report from the Executive Director – Rhonda Roffey

In 2004/2005 Women's Habitat continued to provide support and services to women and their children who are fleeing violence. The very important work of systemic advocacy also continued.

Our outreach office provides services to hundreds of women in south Etobicoke and surrounding areas, dealing with violence and abuse in their intimate relationships. The service consists of two full-time counselors for women, a child and youth worker, a transitional support worker and a part-time housing worker.

Women's Habitat continues to believe that the real work of the agency is that of ending violence. With project funding coming to an end the agency continued its commitment by maintaining a full-time Prevention Coordinator.

Our 25-bed shelter continues to provide service at or above capacity. Women and children receive all of the basic necessities, as well as, counseling and support while staying at the shelter. There are still far too many women and children turned away because of lack of space.

Community support is an integral part of the work at Women's Habitat. Last year Women's Habitat received over \$100,000 in donations, both in cash and in-kind. Our supporters, donors and members all play key roles in helping us provide quality service to women in need and support us in our work towards social change. A special thanks to all of those who give so generously to our agency, whether it is time, money, food, clothing or household items.

Volunteers are an integral part of the work at Women's Habitat. They baby-sit, clean, sort donations, provide administrative support and perform endless amounts of support to the staff and the women who live in the shelter. A million thanks go out to our volunteers.

Our agency is privileged to have an experienced and dedicated management team. It has been my great pleasure to work with this high level of knowledge and leadership.

At Women's Habitat we know that violence against women is not about an individual woman's struggle to live free from violence. Violence against women is a systemic problem. Women fleeing violence face many barriers. Lack of affordable housing, lack of affordable childcare, cuts to social assistance payments and lack of training and employment, all contribute to longer stays in shelters and increased levels of poverty. Our advocacy work was never more important. Women's Habitat staff are active members of a number of groups working towards women's equality issues.

One of our greatest assets at Women's Habitat is our board of directors. This dynamic group of women continues to give their time and expertise to our agency. I would like to thank the board for their support of management and staff and their dedication to the movement to end violence against women.

As the executive director, I have come to rely heavily on the support and guidance of staff and management. It has been my pleasure to work with such dedicated, skilled and compassionate women. I would like to extend my personal thanks to the women of Women's Habitat. I look forward to our continued collective work efforts.

CUPE Union News – Bonnie Strand

The union has had a very good year. Management and Union are working together very well.

We would like to welcome our sisters who joined the organization in 2004/2005. A big welcome to, Nadia Powell (Child and Youth Counsellor), Caltha Richards (Child and Youth Counsellor), and Jennifer Olivierrie (Housing Worker).

We have a new CUPE representative. Daniella Scarpelli has taken a full time position in Peel Region and we wish her all the best. Tracy Pinder has replaced Daniella and we look forward to working with her.

CUPE organized a Christmas drive and donated many toys and gifts to the clients of Women's Habitat. We appreciated the donation very much.

CUPE staff members and the management team organized a benefit concert for one of our members, Patricia, who was diagnosed with a terminal illness.

We negotiated a successful collective agreement, and we are looking forward to working on our next one early in the new year.

Fundraising Report – Catherine Hiscock

Shelters and Women's Habitat agencies have come to rely on fundraising to lessen the gap between what government provides and what the women and children who use our services need.

At Women's Habitat our fundraising program continued to grow throughout 2004/2005. As always we were overwhelmed by the generosity of the many individuals, corporations, foundations, community groups, schools, places of worship and service clubs who support the work of Women's Habitat.

This year we saw a significant increase in third party events. 2004/2005 saw more than 15 events held on behalf of our agency. These events included the *Daisy of Hope luncheon, the Inspiring Women breakfast, Mimico Cruising Club gala, firefighter's golf tournament and men walking against male violence*, just to mention a few. We are very grateful to everyone who bought tickets, donated prizes and volunteered at events. We would also like to thank groups that hosted events and donated the proceeds to Women's Habitat.

Another fundraising highlight is our holiday hamper program. Each year we provide gifts and food families in need. We make every attempt to meet the needs of our diverse community of clients. This year we provided assistance to 383 clients celebrating a diverse number of holidays. This year we improved our service by creating a store-like atmosphere allowing women to 'shop' through our toys and food for those that suited their families best. We also increased the number of vouchers and gift certificates available.

The support of the community is also shown to us through the donation of useful items. In 2004/2005 Women's Habitat received over \$35,000 worth of donated items, including food, toiletries, grocery vouchers, store gift certificates, new clothing and shoes, toys craft supplies, and many other items. This saved us money and provided items that improve the quality of life for our clients.

Our Sexual Harassment workshops continue to be successful raising money for our agency. Through this program we are able to provide the private sector with workshops on sexual harassment in the workplace, help them develop policy and educate their workers on internal practices.

By far our most exciting fundraising program development has been the winning of the United Way Spirit Award. Last year Women's Habitat had 95% participation and increased our funds raised by 10%. Many of us attended the dinner where we proudly received our reward. Plans are already underway to be the first agency to win the award twice in a row.

Volunteer Report - Brigitte Malo

This is my first AGM at Women's Habitat. I have held the position of Volunteer / Donations in Kind Coordinator for only 2 months and hope to build on the excellent foundation and relationships built by previous staff. The past year at Women's Habitat has been a time of growth and change for the volunteer program.

Volunteers continue to undertake both new assignments and familiar ones. New programming this year has included kitchen support. Last year we identified the need for more kitchen help to enhance the new food coordinator position. This program has continued with great success this year. This volunteer program continues to expand and change to meet the needs of the food program.

Volunteers also help out with the child and youth program, the donations program, administratively and of course on our Board. Volunteers have been especially helpful this year in providing office help while we were between administrative assistants.

In working directly with our clients, volunteers have provided accompaniment services to court and other appointments, have led art groups and yoga classes, provided babysitting and a bit of well-deserved pampering.

Annually during the holiday season, volunteers provided assistance in picking up, sorting and sending out a mountain of holiday donations. In short, the volunteers have been involved in almost every aspect of shelter life.

In the year ahead, we hope to continue to grow the program, providing more opportunities for volunteers. We also hope to expand training and provide opportunities for growth within the organization for our long-term volunteers.

Members – Community Spirit in Action

Women's Habitat derives great support from our membership. Members take a positive stand against violence against women, and our membership links us with our local community .

Women's Habitat has three categories of membership: General, Senior and Corporate/Group. Only members are entitled to vote on issues of importance to Women's Habitat at our Annual General Meeting. Each member in good standing is entitled to one vote; corporations, partnerships and other legal entities may vote through a duly appointed proxy.

Members sign an oath to support and uphold Women's Habitat and its mission statement.

Summarized Financial Statements

***Summarized Statement of Financial Position
As at March 31, 2005****

Assets

Current Assets	\$ 842,893	
Capital Assets	\$ 525,387	
Total Assets		\$1,368,280

Liabilities

Current Liabilities	\$ 133,329
Long-Term Liabilities	\$ 135,131
Total Liabilities	\$ 268,460

Fund Balances

Unrestricted Funds	\$ (46,173)	
Restricted Funds	\$1,145,993	
Total Equity	\$1,099,820	
Total Liabilities & Equity		\$1,368,280

***Summarized Statement of Operations
For the Year Ended March 31, 2005****

Revenue

MCSS	\$1,036,952	
United Way	\$ 323,261	
Other	\$ 336,926	
Total Revenue		\$1,697,139

Expenses

Staff Salaries & Benefits	\$1,241,428	
Other	\$ 262,113	
Total Expenses		\$1,503,541
Excess (Deficiency) of Revenue over Expense		\$ 193,598

*Derived from the complete financial statements of Women's Habitat of Etobicoke for the year ended March 31, 2005 on which auditor Lynne D. Remigio, Chartered Accountant issued a qualified opinion in her auditor's report dated July 27, 2005.

Salary Disclosure

In the year ending March 31, 2005, no employee of Women's Habitat of Etobicoke was paid salary, as defined in the Public Sector Disclosure Act, 1996 of \$100, 000.00 or more.

Board of Directors for the year ended March 31, 2005

First Term Directors:

Sandra McPhee (Board member since 2004, Chair of the Social Enterprise Project and sits on the Strategic Planning committee). As Director, MidMarket, Ontario, for IBM Canada Ltd. since January 2004, Sandra MacPhee is responsible for helping IBM grow and strengthen its mid-market focus, deliver tailored solutions, and help strengthen IBM's leadership in this area in Ontario. Sandra joined IBM in 1984 and was one of the original members of the ibm.com direct marketing and telecoverage teams, before becoming Manager of IBM's PC HelpDesk and Warranty Services Team.

Throughout her career, Sandra has held a number of executive positions including: Territory Executive, Prairies; Business Unit Executive, Personal Computer Division; and Manager, Business Partner, Marketing and Operations. Most recently, Sandra was the Director of Marketing, responsible for spearheading IBM's marketing and advertising campaigns, helping to define its go-to-market strategy, and ensuring IBM's brand and market leadership in Canada.

Sandra graduated in 1984 from St. Francis Xavier University in Antigonish, Nova Scotia with a Bachelor of Business Administration, major in Marketing. In addition to her responsibilities at IBM, Sandra is: a member of IBM Canada's Employee Charitable Campaign and a member of the Board of Directors for SmartCentre in Winnipeg, Manitoba.

Carla Robinson (Joined the Board member this year, Co-chair of the Social Enterprise Project).

Carla Robinson is an award winning journalist and news anchor on CBC Newsworld. She received her Masters degree in journalism from the University of Western Ontario.

She has worked with Indian and Northern Affairs Canada and has also taught disadvantaged Native youth for a Junior Achievement Stay in School program. Her early professional journalism career included hosting a local Roger's Cable Aboriginal affairs show called "Pressure Point". She then moved on to become a reporter with British Columbia Television, and a reporter for CBC's Midday. In 1995, Carla's hard work and dedication to journalism paid off when she was honoured with the Norman Jewison Award for Journalism for Native Canadians.

Carla can now be seen as the main anchor for Newsworld's evening news, and sometimes as host of Newsworld Today, and Newsworld Live. Carla is also a producer and writer. She has written for such national periodicals as "Aboriginal Voices", "The Rez", and "Dreamspeaker" and has produced segments for CBC's Aboriginal affairs show, "All my Relations."

Second Term Directors:

Joanna Birenbaum (Board member since 2002, sits on the Personnel committee) is a lawyer practicing in Hamilton and Toronto with the firm of Birenbaum Steinberg Landau Savin & Colrairie. Since being called to the bar in 1998, she has been involved in arbitration and litigation in the federal and Ontario courts, constitutional test case litigation, treaty implementation litigation and negotiations on behalf of Aboriginal nations, as well as appearances before legislative standing committees, utilities commissions and regulatory bodies in Canada and the United States and United Nations human rights bodies.

Monica Zeballos-Quiben (Secretary, Board member since 2003, sits on the Nominating committee) is the Coordinator, Registrar's Office for The Institute of Chartered Accountants of Ontario. Monica has been an active resident of the Lakeshore Community since 1995. She is the Co-Chair of the Don Russell Memorial Park Rejuvenation Project and a Board Member of Alderwood Action After School Child Care. She is a long-time volunteer for many groups, including Club Uruguay's youth soccer program and Ecole Sir Adam Beck Junior Public School (fundraising for the school council). Monica is fluent in Spanish and has strong ties to the local South American community.

Third Term Directors:

Patricia Lakin (Board member since 2002, Chair of the Fundraising committee) is Director, Channel Performance, Community Relations, Risk Management and Administration for Bell Mobility. In this role Patricia is responsible for the development and operationalizing of the direct sales channel. Patricia has worked in the telecommunications industry for 25 years. She is also actively developing programs that support the strategic direction of Bell Mobility's corporate social responsibility programs in the community. With a solid background in Human Resources management Patricia has a strong interest and commitment in working together to create new opportunities and partnerships to bring the corporate sector closer to the community.

Nora V. Murrant, FCA (Treasurer, Board member since 2002, sits on the Executive/Finance Committee) is the Executive Vice-President and Chief Operating Officer of The Institute of Chartered Accountants of Ontario, the governing body for Ontario's 31,000 C.A.s. She is professionally qualified as a chartered accountant fellow and chartered business valuator fellow. Nora holds a B. Math from the University of Waterloo. Prior to joining the Institute in 1996, Nora was a partner with Campbell Valuation Partners Limited. Nora currently serves on the board of directors of the Canadian Institute of Chartered Business Valuators and Youth in Motion, a charitable organization that provides career resources and mentorship for youth.

Linda Nicol (Board member since 2002, Chair of both the Strategic Planning and Nominating committees) is Director, Intercompany Business Development for Bell Mobility. In this role, Linda is responsible for expanding international partnerships with carriers to promote common technology standards for wireless technology around the world. Within her corporate development role, Linda assesses and pursues strategic partnerships to diversify and grow lines of business for Bell Mobility.

Over the past 3 years, Linda has led the creation of several joint ventures with international wireless and retail corporations. Prior to this role, Linda has held several management positions within Bell Canada including strategic planning and development, business re-engineering, field operations and management, call centre management and strategic partnering. Prior to Bell Canada, Linda held the position of General Manager, Lenscrafters International.

Linda holds a combined honors Bachelor of Social Work/ Bachelor of Sociology from McMaster University. Linda is also a volunteer for the fundraising committee of Women of Motion in Toronto.

Fourth Term Plus Directors:

Bev Kurmey (Past President, Board member since 1996, Co-Chair of the Fundraising committee) works in the City of Toronto's Protocol Office and is responsible for planning and executing events that profile the city locally, nationally and internationally. Previously, she worked in the communications field and as a journalist at the Etobicoke Guardian. She continues to freelance for the Toronto Sun.

Ellen Malcolmson (President, Board member since 2001, sits on Personnel and Nominating committees) is the Senior Vice President of Operations for Bell Canada. Over the past 22 years, Ellen has held progressively senior positions within the telecommunications industry. Her background within the Bell family includes: Senior Vice President, Bell Mobility Customer Service; Vice President, Operator Services; Vice President, Management Services; Director, Market Planning; President and CEO of Expertech. In her current position, working with Group President David Southwell, Ellen has assumed prime stewardship for all key elements of operations at Bell.

In 2001 Ellen was chosen by the International Women's Forum to participate in its Leadership Foundation Fellows Program. Ellen, along with twelve other women from around the world, was selected for the unique opportunity to join the ranks of some of the world's most highly placed professional women as a result of their exceptional leadership potential.

As part of their year-long program, the Fellows participated in two international conferences and educational programs at Harvard and Cambridge Universities. In addition, Ms. Malcolmson holds an Honours Bachelor of Arts degree in French and Political Science from McMaster University in Hamilton, Ontario.

Ellen is actively involved in the community. In addition to serving on the Board of Directors of Women's Habitat, she is a member of the Board of Governors of the Shaw Festival. She served as a Director for Junior Achievement of Peel Region from 1998 to 2001.

Enjoying our new backyard



Working Together to raise \$\$



Rhonda Roffey, Executive Director with Bob McGree from 98.1 CHFI

Staff – Dedicated to serving women and their children in crisis

Administration Staff

Executive Director	Rhonda Roffey
Financial Manager	Shorna James
Development Manager	Catherine Hiscock
Office Co-ordinator	Papia Chatterjee
Co-ordinator of Donations & Volunteers*	Brigitte Malo

Shelter Staff

Shelter Program Manager	Winsome Miller	
Shelter Counselling Staff*	Pauline Richards-Gordon Francelina Santos	Victoria Roth Munice Wright
Shelter Child & Youth Workers*	Santina Camarda	Caltha Richards
Overnight Staff*	Rita Madumela	Marie McCallum
Food Co-ordinator*	Natalia Luzardo	
House Co-ordinator*	Bonnie Flynn	
Counselling Relief Workers*	Irena Boughner Myrnalee Elliot Carol Latchford Eslin Payne Farhia Said Ahmed Myra Santone Daniela Venturin	Nirmala da Costa Mariela Chipco Amanda Noble

Outreach & Prevention Staff

Outreach Program Manager	Cynthia Head	
Follow Up Counselling Staff*	Cecelia Nunez	Bonnie Strand
Follow Up Child & Youth Worker* Housing Worker*	Nadia Powell Jennifer Olivierrie	
Transitional Worker*	Maria Raciborska	
Community Youth Workers*	Michelle Fraser	Teresa Macias

****Women's Habitat is pleased to employ members of CUPE Local 3877***

Bell Mobility Supports Women's Habitat



*Catherine Hiscock, Development Manager, Ellen Malcolmson,
Board President and LuAne Mitchell-Halter at the
Inspiring Women Breakfast*

Donors – Supporting Our Work (monetary gifts and gifts in kind)

Ministry and Major Funders

- * Bell Mobility
- * Bequest Special Needs
- * Canada Mortgage and Housing Corporation
- * The City of Toronto Homelessness Initiatives Fund
- * The City of Toronto Small Capital Improvements
- * The Ministry of Citizenship
- * The Ministry of Community, Family and Children's Services
- * The Ontario Trillium Foundation
- * The United Way of Greater Toronto
- * The Geoffrey H. Wood Foundation

Leaders: Donors \$1,000 and up

- * 3 Anonymous Donors
- * Gus Amodeo
- * Brian Atyeo
- * Francine & Robert K. Barrett
- * Bell ExpressVu
- * Leonie Blake
- * Campbell Soup Company and the Campbell Soup Company Employee Fund
- * Canadian Italian Business & Professional Association Ladies' Auxiliary
- * Canadian Tire Foundation for Families
- * Canadian Tire Store #070
- * Gloria Cann
- * Centennial Park Golf Centre and the Firefighters Charity Golf Tournament
- * The CG & B Group
- * The Daily Bread Foodbank
- * Joanne Dereta
- * Discovery Toy Canada
- * Ericsson Canada Inc.
- * Expertech Network Installation
- * David Meilke and File Bank Record Centre
- * The C. Dennis Flynn Foundation
- * Franklin Horner Community Centre
- * The John Gilmour Foundation
- * The Estate of Anne Hegarty
- * The Toronto Toy Tea
- * Hustler Young Men's Bible Class Foundation
- * Ikea Etobicoke
- * The Junior League of Toronto
- * Kiwanis Club of Islington
- * Catherine Longfield
- * Kamp Kirou
- * Barbara Karabin
- * Kingsway Lambton United Church
- * Loblaws Company Limited
- * Ellen Malcolmson
- * Mimico Cruising Club
- * Paul Moist
- * Margaret Murray
- * Avalon Neale
- * Pratt & Whitney Canada
- * Susan Pratten
- * Lynne D. Remigio
- * Rotary Club of Etobicoke
- * Royal Canadian Legion Branch 217
- * Royal LePage Real Estate Services
- * Royal LePage Shelter Foundation
- * SAXCO Canada
- * Scotia Bank Sherway Gardens
- * Second Harvest
- * Mary Simpson
- * Sylvia Webb
- * The Toronto Community Foundation
- * The Toronto Real Estate Board
- * Sylvia Webb

Volunteers – Giving Generously of Themselves

Individual Volunteers:

- * Anne Adams
- * Shannon Anderson
- * Maya Anghel
- * Diana Astri
- * Tara Balogh
- * Adrienne Beecker
- * Joanna Birenbaum
- * Valerie Bonacini
- * Trish Brown
- * Jill Burnie
- * Roberta Caputo
- * Josie Casale
- * Carol Danks
- * Theresa Edward-Morrison
- * Maree Egenberger
- * Carol Hara
- * Sandra Hokansson
- * Susan Horton
- * Lisa Gibson
- * Barbara Karabin
- * Kathleen Keenan
- * Catherine Kennedy
- * Edna Kennedy
- * John Kufrin
- * Bev Kurmey
- * Pat Lakin
- * Sharon Lee
- * Sandra MacPhee
- * Barbara Madry
- * Ellen Malcolmson
- * Raquel McKitty
- * Nadia Mohammed
- * Melinda Muler
- * Zeinab Mulhubin
- * Nora Murant
- * Avalon Neale
- * Linda Nicol
- * Connie Nicols
- * Amanda Noble
- * Jennifer Oliveirrie
- * Mary Pascal
- * Ashley Proctor
- * Penny Prozak
- * Candace Raymond
- * Carla Robinson
- * Tammy Robinson
- * Marissa Schroder
- * Connie Shumate
- * Elaine Smiles
- * Jonna Smith
- * Leonard Stannard
- * Barbara Szelag
- * Virginia Terry
- * Betty Ann Vento
- * Audrey Verge
- * Daelyn Wilson
- * Liz Young
- * Monica Zeballos-Quiban
- * Sina Zere

Volunteers – Giving Generously of Themselves

Group Volunteers:

- * Bell Mobility Employees
- * The Body Shop of Sherway Gardens Employees
- * Centennial Park Golf Centre and the Firefighters Charity Golf Tournament
- * Daisy of Hope Volunteers
- * Expertech Network Installation Employees
- * Exit Realty Realtors
- * George Brown College Child and Youth Program Students
- * Holiday Hamper Drive Organizers
- * J. Michael's of Sherway Gardens Employees
- * Junior League of Toronto
- * Kingsway-Lambton United Church Women
- * Mardi Gras Volunteers
- * Heather Ostertag & the Panty Schmoozers from FACTOR
- * Payless Shoe Stores Employees
- * The Rotary Club of Etobicoke
- * Volunteers who organized third party events in support of Women's Habitat

Members – Community Spirit in Action

- | | |
|-----------------------------------|---------------------------------|
| * <i>Andrea Morrell</i> | * <i>Joanna Birenbaum</i> |
| * <i>Aurthur Arbour</i> | * <i>John Kufrin</i> |
| * <i>Audrey Verge</i> | * <i>Margaret Weeks</i> |
| * <i>Bev Kurmey</i> | * <i>Monica Zeballos-Quiben</i> |
| * <i>Brenda Bennett-Learmonth</i> | * <i>Nora Murrant</i> |
| * <i>Carla Robinson</i> | * <i>Pat Lakin</i> |
| * <i>Candace Raymond</i> | * <i>Sandra McPhee</i> |
| * <i>Dawn Allaby</i> | * <i>Tammy Robinson</i> |
| * <i>Dawn Wells</i> | * <i>Terry Hazel</i> |
| * <i>Ellen Malcolmson</i> | * <i>Ruth Warner</i> |
| * <i>Linda Nicol</i> | * <i>Virginia Terry</i> |

Donors — Supporting Our Work (monetary gifts and gifts in kind)

Patrons: Donors from \$500 to \$999

- * All Saints' Kingsway Anglican Church
- * Asset Recovery
- * The Body Shop Sherway Gardens
- * Bombardier Transportation
- * Pamela D. Broley
- * Christine & Alan Bromstein
- * Brenda Brown
- * CANLAN ICE Sports
- * CHUM-City Charitable Foundation
- * Etobicoke Sports Hall of Fame
- * Fairmont Hotels & Resorts
- * Judith Humphreys
- * Interwood Marketing Ltd.
- * Islington United Church
- * J.H. Ryder Machinery Limited
- * Lakeshore Collegiate Institute
- * Mattel Canada
- * Men Walking Against Male Violence
- * Dieter Nalman
- * National Grocer
- * National Post Advertising Department
- * National Silicates Ltd.
- * Ontario English Catholic Teachers Association
- * Edmund V. O'Sullivan
- * Parliament Building Supplies
- * Polyainers Inc.
- * Ray Plastics Ltd.
- * Rest Tabernacle Church
- * Revlon Canada
- * R. Murray Seeley
- * Silverthorn Collegiate Institute
- * St. Clement's School Foundation
- * Stuart House
- * Toronto Star
- * Unisen Inc. (Business Analyst Enterprise Services)
- * Zellers Cloverdale Mall
- * Zellers Dixie Mall
- * Zellers Friends of the Family
- * Zellers The Queensway

Donors – Supporting Our Work (monetary gifts and gifts in kind)

Supporters: Donors from \$101 to \$499

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